



Simplified. Accessible.

With **HCOOnline**, navigating your health care plan has never been easier. Access your virtual ID card, view claims activity and plan information and communicate with our Member Services team at your convenience.

Download
the app:



Easy. Understandable.

The world of health care can be overwhelming and at times even confusing. **HCOOnline** strives to eliminate that confusion as much as possible for you. The portal and mobile app are designed for easy access to your health plan. HCOOnline works with your employer to customize your experience to represent your unique plan design.



Your customized health portal experience:

Virtual ID card

View your ID card online. Lost your card?
Request a new one!

Built for guidance

Your customized portal experience was built just for you! Access all of your health benefits in a member-tested and member-approved environment. The intuitive design reflects our desire to help you navigate your health care with ease.

Customized tools

We provide a centralized location for all the tools and resources you need to manage your plan, with links, videos and documents at your disposal.

Mobile app

Manage your health plan from your pocket with the mobile app for iOS and Android.

Secure messaging

Our online experience allows members to message Member Services 24/7 with questions about their claims, health plan or providers. When our team responds, you will be notified via email with the response waiting on the portal.

Monthly enhancements

We're always looking for ways to provide a better experience and we enhance the portal monthly.