

Case Management

WHAT IS CASE MANAGEMENT?

Specialized clinicians who work one-on-one with you, your caregiver, healthcare team, and health plan to provide personalized assistance when a prolonged, progressive, catastrophic or high-cost illness/condition occurs. Receive knowledgeable, free-to-you support from registered nurses, clinical social workers and dietitians, when you need it most. A Case Manager helps you receive the care you need by working directly with you and your healthcare team to coordinate services.



Patient and Case Manager are matched based on need and specialty, and are with you throughout your healthcare journey.

A CASE MANAGER CAN HELP YOU



- Learn about your illness
- Understand your treatment & medications



- Coordinate specialist referrals
- Explore medication assistance programs



- Understand what your doctor wants you to do
- Make a self-care plan



- Explore community resources
- Understand your health plan benefits

- Identify network providers & centers of excellence

- Navigate the healthcare system



HELP IS AVAILABLE

866.978.2029
Mon-Fri | 8 AM-5 PM CST

All contact is confidential!

We also accept referrals from:



Self Referral



Family Members



Provider Referral



Employer HR Referral



Claims Data



Pharmacy Data