

## Manage your account on-the-go!

# PROFICIENT<sup>TM</sup> connect



## Register Today!

Visit [www.proficientbenefits.com](http://www.proficientbenefits.com)

Click on *Login*

Select *Proficient Connect*

Click on *Register*

- » **Step One**- Complete the registration form
  - Choose a username & password
  - Enter your demographic information
  - Use Employer ID: **SASUICW** when prompted for Registration ID
  - Your Employee ID is your SSN without dashes or spaces
- » **Step Two**- Select 4 security questions
- » **Step Three**- Confirm email address
- » **Step Four**- Review and confirm registration information and security questions. *You may want to print your security questions for future reference.*

## Features



**A single digital experience** – optimal viewing experience across all browsers and devices, including touchscreens



**Personalized content** – resources and messages are tailored to your individual preferences and account settings



**Full account details at your fingertips** – intuitive online access to plan details, account balances, and transaction history (including prior years)



**Self-service convenience** – check balances, submit claims and receipt documentation, pay bills, manage investments, and more



**Comprehensive decision support tools** – educational and interactive tools to help you make critical spending and saving decisions throughout the plan year



**Communication when you need it** – manage your preferences, with access to more than 25 alerts to keep you connected to your account



**Value-add services and offers** – to help you get the most value from your healthcare dollars

# The Proficient Connect mobile app provides ultimate convenience and 24/7 access directly from your tablet or mobile device.

## Register Today!

Download and open the Proficient Connect app

Click on *Register*

- » **Step One**- Complete the registration form
  - Select a username
  - Create and confirm password
  - Use Employer ID: **SASUICW** when prompted for Registration ID
  - Your Employee ID is your SSN without dashes or spaces
- » **Step Two**- Select 4 security questions
- » **Step Three**- Confirm email address
- » **Step Four**- Review and confirm registration information and security questions.

Note: If your device uses touch or face recognition access technology, you can choose to enable them to access Proficient Connect Mobile (Touch ID and Face ID for Apple devices, or Fingerprint Access for Android devices). These options can be changed and disabled at any time via the 'Settings' screen.



## Features



**Ask Emma** – the industry's first voice-activated intelligent assistant that provides answers to questions you may have about your benefit account



**Access accounts** – check balances, view transaction history, and more



**Manage claims** – submit new claims, upload receipts, and check claims status



**Eligibility Scanner** – check the eligibility of an item



**Access cards** – manage card details, access your PIN, and initiate card replacement for lost or stolen cards



**Receive alerts** – view important account messages

**Update your profile** – update personal information, including your email and mobile phone