

# SAVE MONEY WHEN YOU NEED EXPENSIVE HEALTH CARE - procedures or surgery



By engaging in Asserta Health's Health Care Assistance Program

Before you have expensive health care services,  
**Contact Asserta Health First!**

## FAQ's

**Q: What is Asserta Health?**

A: A company that we partnered with who has a team of health care experts who assist individuals in negotiating and prepaying for health care services.

**Q: Why should I contact Asserta Health?**

A: Asserta will assist you in navigating expensive health care services, negotiating prices and prepaying for the service. This saves YOU and the plan money, and you might qualify for an incentive!

**Q: How does the program work?**

A: When you learn that you need a procedure or surgery, you call Asserta and speak to a concierge. The concierge will ask you questions about your health care needs and provide you with all of the details about the program. Asserta will then contact your doctor and facility to negotiate prepayment cash prices. If the pricing fits within the plan parameters, Asserta will work with you to prepay for the services in full. If the pricing does not fit within the plan parameters, and you want to work with Asserta for high value care, Asserta will work with you to find alternative options that will work within the plan parameters. The program is optional, it is up to you if you want to work with Asserta and receive high quality care for lower cost.

**Asserta**  
HEALTH



Call today and save!  
**(844) 726-1452**

**Q: What do I have to do?**

A: In order to engage in the Asserta program, you must:

1. Contact Asserta as soon as you learn you will need high-cost imaging, procedure or surgery
2. Answer Asserta's intake questions including providing Asserta with the name of your doctor and any details you know about what service you need
3. Provide Asserta with the best contact information to reach you and respond to their outreach
4. Complete an authorization form indicating that you would like Asserta to assist you with negotiating and paying for your health care service
5. Register as "self-pay" for your service and not provide the facility with insurance information
6. Have your service
7. Receive a check for any savings you are eligible for within 10 days of your service
8. Send any bills you receive that are related to the service to Asserta to manage.

**Q: How do I get my portion of the savings?**

A: Once Asserta has prepaid for your service and confirmed that your service happened as planned, and you are eligible for a savings check, the check will be automatically sent to you from Asserta within 5 business days. As part of the process, Asserta will provide you with the amount of savings you will receive before you have your service.

**Q: Who are the providers and facilities that Asserta works with?**

A: Asserta can work with any facility or provider who is willing to accept cash prepayment. As part of the program, Asserta identifies high value providers and facilities, so you have quality options for your health care services.

For more information Call Asserta at 1-844-726-14522. The Asserta Program is an optional benefit for plan members that can reduce health care costs for members and the health plan. Asserta may direct you to doctors or facilities that are not directly contracted with the plan, but because Asserta negotiates and pays for the services you receive prior to the date of service, being directly contracted isn't required. Asserta may not be the best solution for every surgery or a viable option for all conditions. Asserta will be transparent with you and provide you with all of the information you need to make the best decision about your health care.

**Receive smarter  
healthcare where  
everyone wins**

**Asserta**  
HEALTH

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